



OpusApeiro

Accessibility Statement
Version 1.1

opusapeiro.com

Accessibility Statement for OpusApeiro Limited.

At OpusApeiro Limited, we are committed to ensuring that our digital services are accessible to everyone, regardless of ability or disability. We strive to adhere to the highest standards of accessibility and inclusivity, aligning our efforts with the Web Content Accessibility Guidelines (WCAG) 2.1, ISO 27001, ISO 9001, and Cyber Essentials standards. This statement outlines our ongoing commitment to maintaining an accessible and secure digital experience for all users.

Our Accessibility Commitment.

We are dedicated to providing an inclusive experience across our website and digital platforms. Our approach aligns with:

- **ISO 9001 Quality Management Standards**, ensuring consistent user experience and satisfaction.
- **ISO 27001 Information Security Management Standards**, ensuring the security and confidentiality of user data throughout their interaction with our website.
- **Cyber Essentials** certification, ensuring that our website is protected against the most common cyber threats.

Compliance with Accessibility Standards.

We are working towards achieving full compliance with WCAG 2.1 Level AA standards to ensure that our digital content meets the needs of all users, including those with visual, auditory, motor, or cognitive impairments.

Measures Taken.

1. **Regular Audits and Testing:** We conduct regular accessibility assessments, both automated and manual, to identify areas of improvement. These tests also align with ISO 9001's quality assurance processes.
2. **Staff Training:** Our team is trained in accessibility best practices to ensure ongoing compliance and to integrate accessibility into the design and development process.
3. **Information Security:** In accordance with ISO 27001, we ensure that accessibility measures do not compromise user privacy or data security.

Known Issues.

We acknowledge that there may be some parts of the website that are not fully accessible. We are actively working to address these issues and provide alternative solutions where possible.

Feedback and Contact Information.

If you experience any difficulty accessing our content or have suggestions for improvement, please contact us. We welcome feedback and will work with you to provide the information or service you need through an accessible format.

- **Email:** domore@opusapeiro.com
- **Phone:** +44(0) 333 444 2470

We aim to respond to accessibility feedback within 5 business days and address any issues within a reasonable timeframe.

Ongoing Monitoring and Improvement.

We continuously monitor our website to ensure compliance with accessibility, quality, and information security standards. Our commitment to improvement aligns with our ISO 9001 and ISO 27001 frameworks, which guide our policies and processes for maintaining and enhancing the accessibility, quality, and security of our services.

OpusApeiro Limited is committed to accessibility, quality, and data security, and we will continue to improve our website in line with these principles to better serve all users.



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